

## Emergency Student Support Handout FAQ

### Eligibility criteria

Q1 Must I be using the New Higher

Education Support System or a scholarship loan in order to apply? Am I ineligible unless I fully meet other criteria?

A1 The general circumstances of applicants are also taken into account.

Be assured that even those who do not meet all criteria can apply.

Q2 Are international students also eligible?

A2 Yes, they are eligible.

Q3 Are there any age criteria?

A3 No, no age criteria apply.

Q4 Are students on leave also eligible?

A4 Yes, students on leave are also eligible as long as they meet the handout criteria.

Q5 Does it affect eligibility if I was enrolled as of April and did not have a loss in part-time income?

A5 You are still eligible if you planned to work part-time but could not earn the income you would normally have earned.

Q6 Can I apply even if I am already receiving a learning support loan from the university?

A6 Yes, you may apply.

Q7 From the standpoint of any household income criteria, what is the general household eligibility threshold?

A7 The handout program has no income criteria.

Q8 Regarding the amount of money that applicants receive from family members (parents or others), should this be included in the amount applicants state that they receive even if their family pays tuition fees and other expenses directly to the university?

A8 Include any substantial payment of tuition by your family in the amount that you receive, regardless of whether their payment is made through you.

Q9 (For international students) Explain "remittance," or the amount received from one's family. What exactly does this include?

A9 This refers to the money you receive from your parents or others to support your studies in Japan. It includes money for tuition, apartment rent, food, and living expenses.

Q10 Besides regular students, can research students and non-degree students apply?

A10 Students who are paying 100,000 yen or more in tuition to the university can apply.

Application and screening
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Q1 What is the basis for screening applicants?

A1 Applicants are screened according to the program objective of assisting those who live away from their family, cover tuition and similar expenses with their own part-time job income, and are facing difficulty in continuing their studies due to the impact of coronavirus.

Please be aware that we cannot respond to inquiries on specific screening criteria.

Q2 What kind of circumstances should I mention in the information submitted?

A2 In the information you submit, be sure to include the following important matters.

Whether applying via Line or mail, note the following.

Information you submit

In the information you submit, be sure to include the following important matters.

- The amount of money you received from your family in 2020 (from January to May)

- Your income in 2020 (from January to May)
- Whether you are a single parent or caring for multiple children (three or more students in your household)
- Whether your household is exempt from tax (if both you and the primary income-earner\*1 are exempt from residence tax)

Examples of information to submit

Amount received from family in 2020: 500,000 yen

Income in 2020: 300,000 yen

Single-parent household: Applicable

Multi-child household: Not applicable

Tax-exempt household: Applicable (tax exemption certificates for all family members are attached)

Also describe any other specific circumstances that make it difficult to continue your studies.

Q3 How can I apply as a tax-exempt household?

A3 Indicate that your household is tax exempt in the information you submit.

Q4 Can I apply if I do not have the required documentation?

A4 Yes, even if you lack some documents verifying your situation, you can apply by declaring these facts yourself.

Note that in the unlikely event that your application contains false information, you may be asked to refund the handout.

Q5 What should I do if I have questions about applying?

A5 We ask that you first check this FAQ, which will be updated as needed during the application period.

For any questions not addressed here, contact us via the following inquiry form.

<https://forms.gle/5GxioM2UScBXSvNn8>

Generally contact us via this form, but if it is difficult for you to use the form, contact us at the following email address.

g-syou@o.kaiyodai.ac.jp (change © to @)

Also when contacting us via email, always include ① your student ID number and ② your name.

In view of administrative arrangements to control infection, do not contact us by phone.

Q6 What should I do if it is hard for me to apply online with a smartphone or mobile device?

A6 Students are generally requested to apply with a smartphone, but if some circumstances prevent this, you can mail in the application.

Q7 Exactly what kind of documents are needed to verify that students live on their own?

A7 Examples of these documents include a copy of the rental agreement for your apartment or other residence, a document verifying your most recent rent payment, or a copy of your certificate of residence. For details on required documents and other criteria, refer to p. 6-7 of the Application Guide (for Students).

After application

Q1 When will I know the results?

A1 Applicants will be notified of screening results after June 19.

In some cases, students of tax-exempt households may be notified of the results before June 19.

Notification will be sent by email, so check for messages from the university..

Q2 Is there a way to check whether my application has been processed yet?

A2 Students who apply via Line on a mobile device can check the status of their application and change application information in Line.

Students who mail in their application will be notified of the results after June 22, so check for that message. (Generally, students are not contacted when their application is received.)

When mailing an application, **always use a traceable delivery method, such as Letter Pack Light or simplified registered mail.**